



P.O. Box 788 • 110 N. Court St.  
Heppner, OR 97836  
(541) 676-2529

- PRESS RELEASE -

## **Morrow County Statement on Rider Death**

June 27, 2024

***Morrow County Public Transit – The Loop*** — It is with a heavy heart that The Loop and Morrow County extend our condolences to the family of the On-Demand Services rider who suffered a medical emergency enroute to his scheduled appointment on Thursday, June 27 and consequently passed away. The Loop driver followed all required protocol by stopping the van and calling 911 for assistance. We understand that events like this do not happen every day but can often affect people in many different ways. If you or someone you know would like to speak with a mental health professional, please call Boardman Behavioral Health at (541) 482-2911, or other professional mental health providers.

### **Positive Customer Service**

The Loop seeks to provide quality customer services and care to all who use our services. We strive to keep the public abreast of all incidents that may affect them. We continue to provide customer services and support during regular business hours. If you have any questions about your upcoming ride, please feel free to contact The Loop dispatch at (541) 676-5667.

Please direct inquiries to:

David Sykes  
Chair, Board of Commissioners  
(541) 256-0379

Matthew Jensen  
County Administrator  
(541) 676-2529